



TERMS AND CONDITIONS OF HOTEL "AKWAWIT"

1. Hotel "Akwawit" is owned by NBNS sp. z o.o. with its registered office at 1 Geodetów Street, Leszno.
2. The guest of "Akwawit" Hotel is obliged to show to the employee of the reception, before checking in, an identity card and, at the request of the employee of the reception, should fill in a registration form. In case of refusal to show the document in a way that allows the check-in, the Receptionist is obliged to refuse to issue a key to the room.
3. In case of payment in cash or by credit card, the Receptionist may ask the Guest for a payment guarantee (credit card or deposit). If the payment guarantee is refused, the Receptionist may refuse to check in and issue the room key.
4. The current price list of hotel services is presented at the hotel reception.
5. Issuing a room key to the Guest is tantamount to renting a room.
6. The guardian, advisor and informant of the Guest is the hotel reception.
7. A room in the hotel is rented for the day. A hotel day lasts from 2 p.m. on the day of arrival to 12 a.m. on the day of departure.
8. If the Guest does not specify the length of stay when renting a room, it is assumed that it was rented for one day.
9. If the Guest wishes to extend his/her stay beyond the period indicated on the day of arrival, he/she should report it at the hotel reception until 10.00 a.m. on the day on which the room rental period expires, which, however, is not binding for the Hotel. The Hotel will accommodate the request to extend the stay as far as possible.
10. Remaining in the room or leaving belongings beyond 11.00 a.m. on the departure day may be treated as an extension of the stay. In such a case, the hotel reception has the right to charge an additional fee for the extension period.
11. It is possible to extend the stay until 7 p.m., of which the reception should be informed in advance. The cost of such an extension is PLN 150.00
12. The hotel guest may not transfer the room to other persons, even if the hotel day(s) for which he/she has paid has not expired.
13. Non-registered persons are not allowed to stay in the hotel room between 10 pm and 6 am.
14. The presence of non-registered persons in the Guest's room after 10 p.m. is tantamount to the consent of the person renting the room to accommodate such persons for a fee in accordance with the valid price list of the hotel.
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16. The Hotel observes curfew from 10 pm to 6 am.
17. During the hours of curfew, Guests and persons using the services of the Hotel should behave in such a way as not to disturb the peaceful stay of other Guests.
18. Should the Guest and persons using the services of the hotel disturb the quiet of the night and the quiet stay of other Guests, the hotel reception has the right to charge the

violator of the quiet with the costs of the discounts granted for disturbing the quiet of the night.

19. The Hotel Guest bears full material liability at replacement value and legal liability for any damage or destruction of the Hotel's furnishings and equipment caused by him or his visitors.
20. For fire safety reasons, it is forbidden to use candles, heaters, irons and other devices which do not constitute room or hotel equipment in hotel rooms and other premises. The above does not apply to chargers, power supplies for audiovisual, computer and telephone equipment.
21. In the hotel, in accordance with the act of 08 April 2010 amending the act on health protection against the consequences of tobacco and tobacco products use and the act on the State Sanitary Inspection (Journal of Laws No. 81, item 529) - there is a complete ban on smoking cigarettes and tobacco products.
22. Breach of the ban on smoking cigarettes and tobacco products in a hotel room is tantamount to the Guest agreeing to cover the costs of de-icer in the amount of PLN 500.00 and the costs of fire brigade intervention, in the event of activation of the SSP (Fire Alarm System), in the amount of PLN 5000.00.
23. Each time the Guest leaves the room, he/she should check and make sure that the door is closed.
24. The Hotel's liability for loss of or damage to items brought into the Hotel by the Guest is governed by the provisions of Articles 846-849 of the Civil Code. The Hotel's liability is subject to limitation in accordance with Article 849 § 1 of the Civil Code if the items are not deposited at the reception. The Hotel has the right to refuse to accept for safekeeping money, securities and valuable items, in particular valuables and items of scientific or artistic value, if they threaten security or are of excessive value in relation to the size or standard of the Hotel or take up too much space.
25. The Hotel shall provide services in accordance with its category and standard. In the event of complaints regarding the quality of service, the Guest is requested to report them immediately to the front desk manager, which will enable the Hotel to respond.
26. Personal belongings left in the hotel rooms by the departing Guest will be sent back at his/her expense and to the address indicated by him/her. If such instructions are not received, the Hotel will store these items for 3 months and then donate them to charity or for public use.
27. In the event of violation of the provisions of these regulations, the Hotel may refuse to provide further services to the offending person. The person shall be obliged to immediately comply with the Hotel's demands, pay for the services rendered so far and pay for any damage and destruction done and leave the Hotel premises.
28. The Hotel may refuse to accommodate a Guest who, during the previous stay, grossly violated the Hotel regulations causing damage to the Hotel property or the Guests or damage to the Guests, Hotel employees or other persons staying at the Hotel, or otherwise disturbed the peace of the Hotel.